



## TECH TIPS

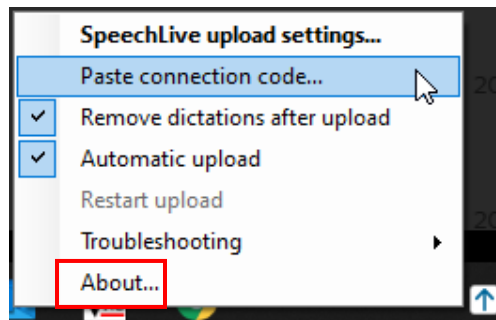
October 14, 2020

### How to keep your SpeechLive Upload Client up-to-date

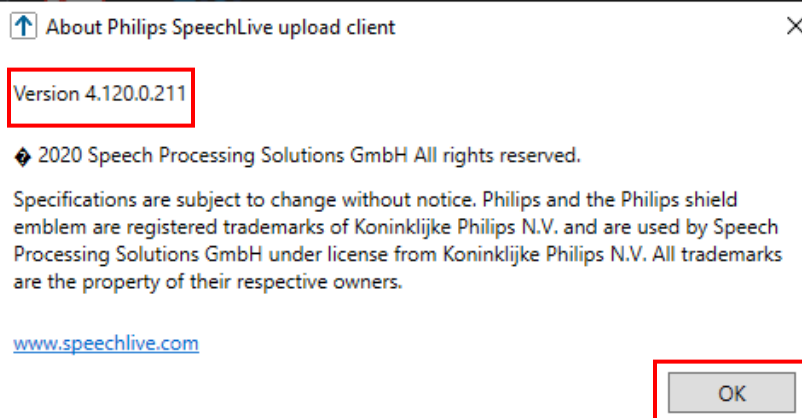
If the user has been running the SpeechLive Upload Client software for some time, this is also a good opportunity to check the SpeechLive Upload client software version and update to the latest version, if needed.

**Important:** It is never recommended to uninstall the SpeechLive Upload client, you should upgrade overtop of the existing version.

1. Locate the SpeechLive Upload Client in the system tray
2. Right-click the icon to show the menu
3. Select *[About]* to view the currently installed version



#### EXAMPLE only



4. Click *[OK]* to close the dialog
5. From SpeechLive running in the browser



6. Click on the Settings icon
7. Select *[Download]* to obtain the latest SpeechLive Upload Client software

## Install client for automatic uploads

Click the 'Download' button below to download and install the client that automatically uploads your dictations.

Download

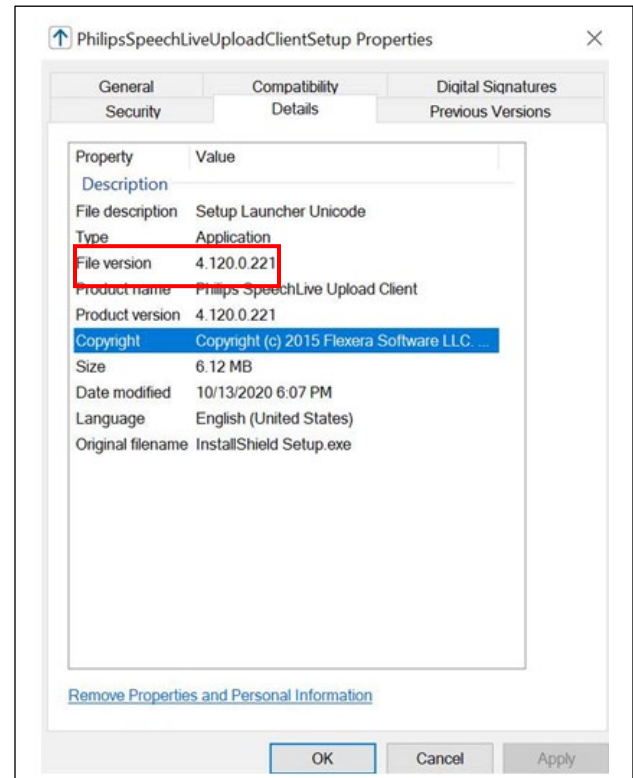
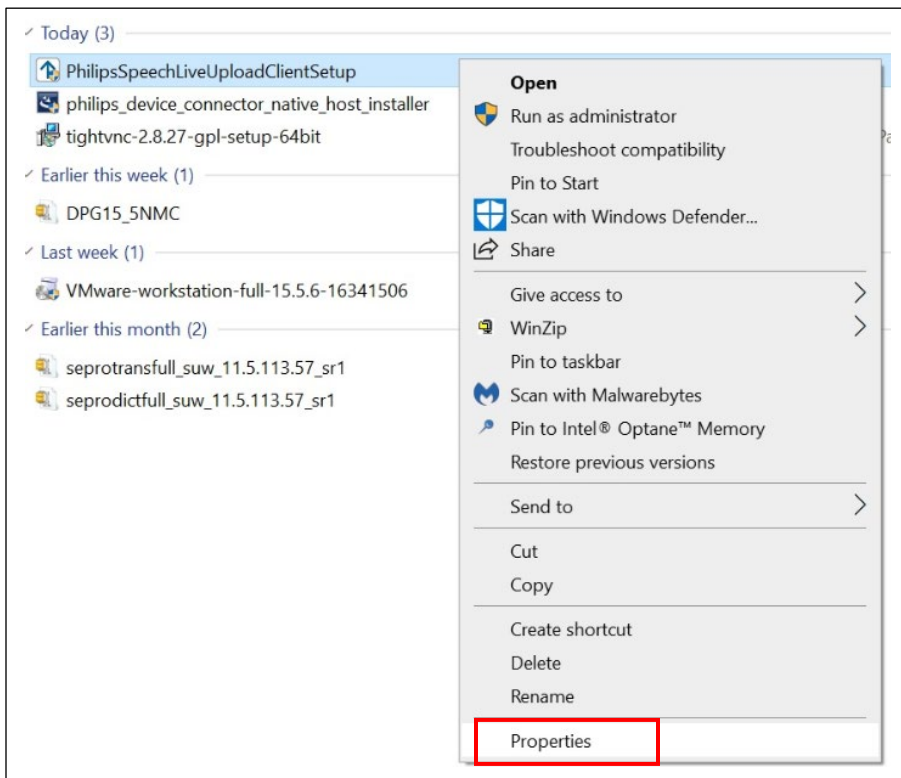
## Already installed?

To connect the upload client to SpeechLive, click the 'Connect' button below.

Note: Make sure only one voice recorder is connected to your computer.

Connect

8. Locate the downloaded file. Right click and select *Properties>Details* to verify the software is a newer version than the version currently installed.



9. Click *[Cancel]* to close the dialog
10. Double click *[PhilipsSpeechLiveUploadClientSetup]* to install the latest version.