

A glowing blue soundwave graphic with a bright white center line, set against a dark blue background with vertical light streaks.

Ushering in a new era of voice technology

In both commercial and consumer realms, voice technologies are far more advanced and play a much bigger role than they have in the past. New innovations in this arena have the power to improve both the quality and efficiency of work across a wide array of sectors – in ways today’s professionals may not have even considered.

Awareness of the true potential of advanced voice technologies is foundational for organizations seeking to achieve significant business impacts, such as:

Process improvement

As work processes become increasingly complex, workflows that span across teams require collective review, input, approvals and other common procedures. Voice-to-text technologies make it easy, fast and simple to route recordings and documents among individuals or departments. They enhance the process of converting voice notes to documents, from speech recognition, to traditional transcription and typing, outsourced transcription, and more – and help accelerate reviews from contributors and approvers.

These advanced solutions also enable detailed tracking and auditing. This is critical when referencing files or project contributors at a later date, and in providing an additional layer of accountability and transparency, which is becoming increasingly important as the tech industry continues to transform.



Hybrid work optimization

As office-based professionals continue to work remotely or from more flexible locations, voice technologies support secure connectivity and collaboration between team members, maximizing productivity and business agility. Regardless of location, document creation, client services and other work processes aren't hindered or impacted, when using the right voice technologies.

Further, platform- and device-agnostic applications, compatible with existing tools and solutions and built with enterprise-grade security features, offer the flexibility for teams to perform at their highest level and conduct business seamlessly. With the concept of the office and the workday expanding beyond traditional locations and hours, it's vital for busy professionals to have the full capabilities of their technology toolkit available in a way that is compatible with their schedules and work styles.

Time savings

As the pace of business has accelerated due to the growth of technology enablers, expectations of internal stakeholders (as well as external partners and clients) have grown in tandem. Many professionals are overwhelmed with having to do more in less time and struggle to focus on higher-value work while minimizing time- and labor-intensive, but necessary, administrative tasks.

Fast and accurate transcriptions of voice recordings, automated notifications and file routing, smartphone dictation, transcription from any PC and cloud-based transfer are just a few of the benefits to adopting voice technologies that help put time back in the workday. By streamlining these tasks, it's more feasible to devote focus and energy to clients and strategic, business-critical work.

Understanding voice technology as an operational multiplier is the first step to leveraging powerful voice capabilities for impactful business transformation. To learn more about how your organization can do more with these tools, visit our website or email us at info.na@speech.com.